



Montana Opticom Billing

March 14, 2014

A message from the Baxter Meadows Master Board of Directors

[check it out](#)



Recently homeowners have been billed \$40 for monthly services from Montana Opticom, whether or not services have been contracted. From what we know, some owners have been billed in the past and some have not due to inconsistencies within Montana Opticom's billing department. Due to a recent audit, Montana Opticom discovered that many owners have not been billed and that is why you are now receiving a bill.

For those of you that are unaware of the history, we understand how this may be confusing.

THE HISTORY: Baxter Meadows Master Community Association is in a 25 year contract with Montana Opticom that was signed in 2005.

This information should have been disclosed to you at your closing and provided to you with the rest of all the documents for the HOA. The contract will end December 2030. This contract was negotiated and signed with the original developer of the HOA. In 2011 the Board of Directors tried to renegotiate the contract to no avail. Because of the bulk service agreement signed for the entire neighborhood, owners are billed \$40/month for services. Many of you have chosen to use other providers and while this is ok, because of the contract, unfortunately, you are still obligated to pay the

\$40/month.

Check out the HOA website, www.baxtermeadowshoa.com for more details, specifically this link.

<http://baxtermeadowshoa.com/pdf/Master%20Telecommunications.pdf>

Please note the name of the service provider has changed from Vivid Network to Lightnex to MT. Opticom.

If you have an issue with service provided, please contact Montana Opticom with your concerns. 406.993.5533.

While we know this arrangement is frustrating to all owners, unfortunately it was decided for all of us and something we are stuck with at this point in time.

Sincerely,

Baxter Meadows Master Community Board of Directors

MANAGED BY LUNA PROPERTIES, LLC 406.582.7490 OFFICE
GENERAL QUESTIONS? CONTACT THE HOA MANAGER KATHI@LUNAPROPERTIES.BIZ
ACCOUNT QUESTIONS? CONTACT THE ACCOUNTING DEPT ANDREA@LUNAPROPERTIES.BIZ
